

# SALES BULLETIN



Sales Bulletin

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Valid

- From publication, until revocation or replacement
- worldwide

Engines (s) affected All Industrial – Gas Engines:

Topic Service Products

Within the current MAN portfolio there are several service product requirements in place.  
To create a clear overview of which to use where, please find the following list with specific remarks:

## Lubricants:

- **M 3271-2 (Natural gas) gas engine oil for stationary engines**  
For NG engines, this list is no longer valid for new engines or parts under warranty
- **M 3271-4 (Special gas) gas engine oil for stationary engines**  
For Biogas engines, this list is no longer valid for new engines or parts under warranty
- **M 3271-5 Gas engine oil for stationary gas engines**  
For all gaseous fuels, this list is valid for new engines and parts under warranty.
- **M 3271-5 (including steel pistons) Gas engine oil for stationary gas engines**  
This list is specifically for the E38 engine

## Coolants:

- **MAN 324 type NF antifreeze and anti-corrosion agent nitrite free**  
This is the strongly preferred and most problem free product range for coolant for all engines except for the new E38 and the E3262 LE252 “radiator” engine.
- **MAN 324 type Si-OAT antifreeze and anti-corrosion agent**  
This coolant is mandatory for the new E38 and the E3262 LE252 “radiator” engine.
- **MAN 324 type Si-OAT plus antifreeze and anti-corrosion agent.**
- This coolant has better thermal stability than the normal Si-OAT, but availability might be limited in the market.
- **MAN 324 type SNF antifreeze and anti-corrosion agent**  
SNF has an extremely limited approval, please only consider specific coolants with TUC 3832/96 approval in the list.  
**USE ONLY WHEN THE “NF” TYPE IS NOT ALLOWED!**  
Usage of other SNF products have caused damages in the past which are not covered by warranty. The sales bulletin related to the release of these specific SNF products are also in the attachments.

Please find all these current product lists in the attachments.

Beware: The products on the list are subject to change.

Consult MAN Rollo if you need the most updated list.

In the attachments you can also find the most recent Service products manual.

Contact us if you have any queries concerning this matter.

Yours sincerely.

**MAN Rollo**  
**Sales Engineering**